

ATF-REMAPPING – SUBSCRIPTION TERMS & CONDITIONS

Australia Compliant – Subscription Program (\$850 + GST per month)

1. Subscription Overview

ATF-Remapping Pty Ltd provides tuning file services and support on a monthly subscription basis.

The subscription fee is \$850 + GST per month, billed in advance.

Service is for workshops, mechanics, tuners and automotive businesses only.

2. Inclusions & Exclusions

Included: Unlimited standard passenger-vehicle tuning files (fair use), support, onboarding and updates.

Excluded from ALL subscription tiers:

- Truck files and heavy vehicles with engine capacity of 3.0 litres or greater.
- Any trucks or commercial vehicles, regardless of engine size.
- Agricultural machinery, marine engines and industrial ECUs.
- High-end European and exotic vehicles from model year 2021 onwards, including but not limited to Audi, Porsche, Mercedes-Benz, BMW, Ferrari and Lamborghini.

These excluded vehicles are NOT supported under the subscription and will require separate quotation or may be declined.

Free monthly files do NOT include any of the above exclusions.

3. Fair Use & Account Security

Unlimited files are subject to reasonable and fair use.

Files may only be used for your own workshop clients.

Account sharing is strictly prohibited.

Any sharing of login details, resale of files, or use by third parties will result in immediate account termination.

Any form of spamming, automated requests, abuse of the portal, or attempts to overload the system will result in immediate suspension or permanent ban without refund.

ATF reserves the right to monitor usage to protect service integrity.

4. Payment Terms

Fees are charged monthly in advance.

Non-payment may result in suspension of services.

All prices are in AUD and exclusive of GST.

5. Cancellation & Exit Fees

Cancellation may occur anytime via written notice to ATF.

A two-month exit fee applies ($2 \times \$850 + \text{GST}$).

Access to services ends once cancellation is processed and all outstanding fees are paid.

6. Refund Policy

Subscription fees and exit fees are non-refundable.

Nothing limits your rights under Australian Consumer Law.

7. Responsibilities & Liability

Client must ensure vehicles are mechanically sound and provide correct information.

ATF is not liable for mechanical failures, incorrect flashing, or consequential loss.

Compliance with emissions, road and registration regulations is the Client's responsibility.

8. Intellectual Property

All tuning files remain the intellectual property of ATF.

Sharing, copying, or redistributing files is prohibited.

9. Support & Turnaround Times

Typical file turnaround is 15–60 minutes during business hours (not guaranteed).

After-hours support is subject to availability.

10. Termination by ATF

ATF may terminate or suspend accounts immediately for misuse, account sharing, spamming, redistribution, non-payment, or breach of Terms.

No refunds will be issued for terminated accounts.

11. Amendments

ATF may update these Terms from time to time.

Continued use of the service indicates acceptance of updated Terms.

12. Governing Law

These Terms are governed by the laws of New South Wales, Australia.

Disputes will be addressed under NSW jurisdiction.